

Terms of Use

This document is an electronic record in terms of the Information Technology Act, 2000 and rules there under as applicable and various other statutes. This electronic record is generated by a computer system and does not require any physical or digital signatures.

This is a legal and binding agreement between you, the user ("User" or "You") of the Services, as defined below, and Buzibee Technologies Private Limited (also known in abbreviated name as BUZIBEE) stating the terms that govern Your use of the Services, as defined below. BY ACCEPTING THESE TERMS OF USE IN ANY MANNER OR ACCESSING THIS WEBSITE, YOU CONSENT, AGREE AND UNDERTAKE TO ABIDE, BE BOUND BY AND ADHERE TO THE TERMS OF USE and the Privacy Policy accessible at <https://prutech.org/ELENCHOS> and any other terms which govern the Site (together referred to as "Terms of Use" or "Terms" or "Terms and Conditions") AND IF YOU DO NOT AGREE TO THESE TERMS OF USE, YOU ARE NOT ENTITLED TO AVAIL OF / USE THE SERVICES AND ANY USE THEREAFTER SHALL BE UNAUTHORIZED.

Description of Service and Acceptance of Terms of Use

Buzibee Technologies Private Limited (hereinafter referred to as "Service Provider" or "BUZIBEE") is a company incorporated under the Companies Act, 1956, having its registered office at Flat No.25, DATTA SAI CO OP HOUSING SOCIETY VADAVALI SECTION, AMBERNATH (E), Thane, Maharashtra, India - 421601.

Buzibee provides an online website <https://prutech.org/ELENCHOS> as an interactive platform for its Users/ subscribers and any associated mobile sites, applications, Services etc. on the Site and any other features, tools, applications, materials, or other services offered from time to time by Buzibee in connection with its business, provided on the Site. For Emission Test Reminder Services and/or provide hosting service to third parties.

Buzibee will make available the services to you through different web pages at the discretion of Buzibee. Please note that the availability of, and your ability to access, the content or some part of services, (a) is subject to Buzibee's sole discretion and (b) may be dependent upon your subscription of services status. On account of the nature of the Internet, this site and the services may also be accessed in various geographical locations; and you hereby agree and acknowledge that you are accessing this site and availing of the services, at your own risk, choice and initiative and you agree and undertake to ensure that your use of the site and the services complies with all applicable laws including the local laws in your jurisdiction. Further, such services and content may vary from place to place, time to time and device to device and would be subject to various parameters such as specifications, device, Internet availability and speed, bandwidth, etc. You agree and acknowledge that Buzibee may monitor or use certain technologies for monitoring of activities including logging of your IP address to ascertain and verify your geographical location. To facilitate your viewership and access, the services can be packaged by Buzibee through different models such as, content or services may be accessible (a) free of charge which may include advertisements or commercials or (b) via subscription through payment of a subscription fee or (c) a pay-per-view model with or without advertisements/commercials or (d) with a combination of the foregoing on the site.

The services can be availed through platforms, software and devices, which Buzibee approves from time to time, the current list for which is as set out below ("**Compatible System**"). In some cases, whether a device is (or remains) a compatible system may depend on software or platform provided or maintained by the device manufacturer or other third parties. As a result, devices that are compatible system at one time may cease to be compatible system in the future.

The ELENCHOS works best with:

- Latest version of Google Chrome
- Latest version of Firefox
- Latest version of Safari
- BuziBee Technologies Pvt. Ltd. Windows XP or above / MAC OS 10.2 or above
- Latest version of Adobe Flash Player
- JavaScript and cookies enabled

Subject to compatibility, you may be able to access the services through desktop systems, laptops, mobile phones, tablets and other IP based connected devices or any compatible system offered by a partner authorized by Buzibee

Terms and Conditions

Use of the Services is subject to compliance with these Terms of Use.

Unless otherwise specified, the services are available for individuals who have attained the age of majority in their jurisdiction; in the case of India, this service is restricted to users who are aged 18 years or older. If you are under the relevant age of majority in your jurisdiction, you may access the site and the services under the supervision of an adult and in accordance with applicable law which enables a minor in your jurisdiction to access such a service.

Your access to and use of the services is subject to these Terms and Conditions, Privacy Policy and all applicable laws, rules, and regulations.

Electronic Communications

When you use / avail the services or send any data, information or communication to Buzibee, you agree and understand that you are communicating with Buzibee through electronic media/ records and you consent to receive communications via electronic records from Buzibee periodically and as and when required. Buzibee will communicate with you by email or any push or other message or electronic records on the email address and or mobile number available with Buzibee or made available to Buzibee, either directly or through an Authorized Partner which will be deemed adequate service of notice / electronic record.

You acknowledge and specifically consent to Buzibee or our respective affiliates and partners contacting you using the contact information you have provided to us at any time during your association with us for any purpose including the following purposes, which will enable Buzibee to deliver the services to you and/or enhance the delivery of the services to you:

- To obtain feedback regarding the service.
- To contact you for offering new products or services, whether offered by us, or our respective affiliates or partners.

You acknowledge and agree that you may be contacted for the above purposes, using any of the contact details provided by you including via emails or other electronic and internet-based means.

In addition, you will be sent a one-time password via SMS to your registered mobile number, to verify your login on the ELENCHOS Platform using a mobile number.

The content contained in the services including but not limited to on the site is protected by copyright, trademark, patent, trade secret and other applicable laws, and shall not be used except as provided in these Terms and Conditions, without the written permission of Buzibee.

Subscription Services

Some of the content and services made available on the site can be availed only by registered users who have registered under a subscription model ("Subscription User"). You may need to register yourself on the site to avail these services on a subscription model ("Subscription"). To become a subscription user, you may be required to provide certain personal and your business related information to Buzibee and may be required to make payments ("Subscription Fee") as per the applicable membership plan through a debit card, credit card, internet banking or through, e- prepaid wallet or other payment method accepted by Buzibee ("Payment Method(s)") that you opted for during registration. Buzibee will be using third party payment gateways to process and facilitate the payment of your subscription fee to Buzibee. For ELENCHOS subscription proposed to be activated through your registered mobile number, On successful registration to the subscription, Buzibee will intimate you of the same. Buzibee may offer different kinds of subscription plans, each of these subscription plans will be subject to different limitations and restrictions and the cost of each of these subscription plans may vary. You may choose more than 1 subscription plan during a given period.

uzibee currently offers the following subscription plans to choose from:

- (1) PLAN 1 -500 RS
- (2) PLAN2 -1000RS
- (3) PLAN3 -1500RS
- (4) PLAN4 -2000RS

Buzibee shall have the discretion to make certain content that is a part of the subscription available to you on more than one end user compatible system concurrently. Buzibee shall also have the discretion to make certain content that is a part of the subscription available to you on not more than one end user device concurrently.

Free Trial

Some of the subscription plans may start with a free trial. The free trial period may last for a period of few days or such other term as may be determined by Buzibee. Your eligibility for a free trial including the time for such free trial and the content available to be viewed during free trial period is at the discretion of Buzibee and such free trial can be modified, suspended or terminated by Buzibee at any point of time without giving notice to You.

In case you are eligible for any free trial, Buzibee may charge you a token amount of money at the time of your registration for the subscription plan. This token amount will be refunded to you once Buzibee receives the confirmation from the third- party payment gateway provider that your payment method has been registered.

Privacy Policy

BuziBee Technologies Pvt. Ltd. uses the data we collect to provide you with rich, interactive experiences.

In particular, we use the data to:

Provide our products, which includes updating, securing, and troubleshooting, as well as providing support. It also includes sharing data, when it is required to provide the service or carry out the transactions you request.
Improve and develop our products. Personalise our products and make upgrades. We also use the data to operate our business, which includes analysing our performance, meeting our legal obligations, developing our workforce, and doing research.

In carrying out these purposes, we combine data we collect from different contexts (for example, from your use of two BuziBee Technologies Pvt. Ltd. products) or obtain from third parties to give you a more seamless, consistent, and personalised experience, to make informed business decisions, and for other legitimate purposes.

Our processing of data for these purposes includes both automated and manual (human) methods of processing. Our automated methods often are related to and supported by our manual methods. For example, our automated methods include artificial intelligence (AI), which we think of as a set of technologies that enable computers to perceive, learn, reason, and assist in decision-making to solve problems in ways that are similar to what people do. To build, train, and improve the accuracy of our automated methods of processing (including AI), we manually review some of the predictions and inferences produced by the automated methods against the underlying data from which the predictions and inferences were made. For example, we manually review short snippets of a small sampling of voice data we have taken steps to de-identify to improve our speech services, such as recognition and translation.

Payments

Buzibee may at it's discretion automatically start billing as per your selected payment method for the rental based on the Subscription plan selected by You at the time of registration through the third party payment gateway at the end of the free trial period, if applicable unless you cancel the subscription before the end of the free trial period. The cancellation of the subscription can be done through the "My Account" section of the Site. It may take a few days for your payment made to Buzibee to be reflected in your "My Account" section.

In case you cancel your subscription before the end of the free trial period, you will not be entitled to any compensation monetary or otherwise from Buzibee for the unutilized period of free trial.

You cannot change your payment method during the tenure of your subscription. If your selected payment method is no longer available or expires or your payment method fails for whatsoever reason, you will be responsible and

liable for any uncollected amounts and Buzibee reserves the right to terminate the subscription offered to you.

The Subscription Fee will be billed at the beginning of your subscription membership or at the end of free trial period, as applicable and on each subsequent renewal automatically (as per the subscription plan chosen by you) unless and until you cancel your subscription or the subscription is otherwise suspended or discontinued pursuant to these Terms. If we could not charge your selected payment instrument on the date of renewal for any reason (such as card expiration, insufficient funds, bank/payment-gateway failure or other failures), then our payment systems will automatically retry multiple times over the next 30 days. The subscription period of the latest renewal starts from the previous expiry date and not from the date of payment. To see the commencement date for your next renewal period or to cancel your subscription to the subscription, you need to visit the "My Account" section on your profile page. On cancellation of subscription you will be notified by Buzibee.

Buzibee will be automatically billing your account as per your chosen payment method for each subscription on expiry of current billing period. However, if you change your membership plan, this could result in changing the day on which you are billed and the amount which you are billed. Further, on changing your existing subscription plan to another, you would be required to pay the difference in rates (on a pro rata basis) for the new subscription plan selected, and would be billed as per the new subscription plan from the next billing / renewal cycle. In case the rate for the new subscription plan is less than that of the existing subscription plan, the difference in rates would be adjusted (on a pro rata basis) and you will be billed accordingly from the next billing / renewal cycle. Buzibee will notify you in advance of the change in the subscription fee payable. In case of change in the subscription fee for a particular membership plan that is already opted by you, Buzibee will give advance notice of these changes.

The subscription fees specified for each subscription plan are exclusive of applicable taxes.

The subscription fees billed are non-refundable irrespective of whether the content and services of the subscription have been availed by you or not.

Any changes in the subscription plan opted by you is effective only after the expiry of the current subscription period for which you have already been billed. Accordingly, the subscription as per revised plan opted by you shall be effective only after the expiry of the then current subscription period.

Any request for change or cancellation in any subscription plan prior to the expiration of the current subscription plan period will not entail you for a refund for any portion of the subscription fee paid by you for the unexpired period.

You also understand and acknowledge that Buzibee only facilitates the third-party payment gateway for processing of payments. This facility is managed by the third-party payment gateway provider and you are required to follow all the terms and conditions of such third-party payment gateway provider.

You are responsible for the accuracy and authenticity of the information provided by you, including the bank account number/credit card details and any other information requested during the subscription process. You agree and acknowledge that Buzibee shall not be liable and in no way be held responsible for any losses whatsoever, whether direct, indirect, incidental or consequential, including without limitation any losses due to delay in processing of payment instruction or any credit card fraud.

You can access the status of your subscription anytime through the "My Account" section on your profile page. You can file any complaint related to payment processing on the site and the same will be forwarded to the concerned third- party payment gateway provider for redressal.

Upon payment through any of the payment modes and confirmation of receipt of such payment from the payment gateway provider, an invoice will be made available to you in the "MY Account" section which can be downloaded by you.

Upon payment being received by Buzibee through any of the payment method, Buzibee shall make the subscription available to you through any of the approved modes of delivery that Buzibee adopts.

It is hereby clarified that the subscription offered to you are offered by Buzibee and not by any third party including any payment gateway service providers.

Buzibee reserves the right to change, terminate or otherwise amend the subscription plans, subscription fees and billing cycles at its sole discretion and at any time. Such amendments shall be effective upon posting on the site and your continued use of the service shall be deemed to be your conclusive acceptance of such amendments.

Buzibee reserves the right to change, supplement, alter or remove any of the content that is subject to a subscription fee as it deems fit. Buzibee does not guarantee the availability of a specific content or a minimum content that is subject to a subscription fee.

Post cancellation of your subscription, if you wish to re-subscribe to the subscription, you may do so from your "My Account" page.

Access and Use of the Services

Limited use:

You are given a limited, non-exclusive, non-transferable, non-sub-licensable, revocable permission to view the site and avail the service during the subsistence of your account with Buzibee for the territory of the world or limited territories as applicable in respect of specified content and as set forth in these Terms and Conditions and no right, title or interest in any content will be deemed transferred to You.

By agreeing to use/avail the Services:

- You confirm and warrant that all the data and information supplied by you when you register (if applicable) and provided by you to Buzibee and or any Buzibee's affiliates, distributors, associates as **"Registration Data"** is true, current, complete and accurate in all respects.
- You agree to promptly update your Registration Data, so that your information remains true, current, complete, and accurate at all times.
- You acknowledge and agree that your Registration Data and any other personal data collected by Buzibee is subject to Buzibee's [Privacy Policy](#). For more information, view the full Privacy Policy. Buzibee may collect additional information such as occupation, address, PIN code, State Name, area code, mobile numbers, mail IDs, language, unique device identifier, mobile application installation information, geo-location, and the time zone where the services are used and may use these to make content recommendations, and to provide you with a bespoke and personalized user experience and target advertising.
- You agree that certain other data may be collected / recorded from your device via the site by Buzibee and third parties engaged by Buzibee, in accordance with the terms and for the purposes specified in Buzibee's Privacy Policy. This data may be collected / recorded sometimes when the site is in the background and will use data on your device, for which you may be charged in accordance with your applicable data/broadband tariff plans.
- You acknowledge, consent and agree that Buzibee may access, preserve, transfer and disclose your account information and/or user material subject to the Privacy Policy, if required to do so by law to co-operate with mandated government and law enforcement agencies or to any private parties by an order under law for the time being in force to enforce and comply with the law including to various tax authorities upon any demand or request by them or in a good faith belief that such access, preservation, or disclosure is reasonably necessary to:
(a) comply with legal process and/or any applicable law in the territory; (b) enforce the Terms and Conditions; (c) respond to your requests for customer service; or (d) protect the rights, property or personal safety of Buzibee, affiliates, its users and the public.
- You agree that Buzibee has the right to temporarily suspend access to the whole or any part of the services for any technical/operational reason and shall be under no liability to you in such an event. Buzibee may, but shall not be obliged to, give you as much notice of any interruption of access to the services as is reasonably practicable. Buzibee will restore access to the services as soon as reasonably practicable after any such temporary suspension.
- You agree that Buzibee shall be under no liability whatsoever to you in the event of non-availability of the site and services or any portion thereof occasioned by act of God, war, disease, revolution, riot, lock-down, pandemic, civil commotion, strike, lockout, flood, fire, satellite failure, failure of any public utility, man-made disaster, satellite failure or any other cause whatsoever beyond the control of Buzibee.
- You acknowledge and agree not to either directly or through the use of any device, software, internet site, web-based service, or other means remove, alter, bypass, avoid, interfere with, violate, or circumvent any patent; trade secret; copyright, trademark, or other proprietary notice marked on the content or any digital rights management mechanism or device; any content protection or access control measure associated with the content, including geo-filtering mechanisms; privacy; publicity; or other proprietary right under applicable law.
- You agree not to either directly or through the use of any device, software, internet site, web-based service, or other means copy, download, capture, reproduce, duplicate, archive, distribute, upload, publish, modify, translate, broadcast, perform, display, sell, transmit or retransmit the content or create any work or material that is derived from or based on the content. This prohibition applies regardless of whether such derivative

works or materials are sold, bartered, or given away.

- You agree that Buzibee and/or its affiliates or licensors owns and/or retains all rights to the services and content throughout the territory of the world in perpetuity. You further agree that the Buzibee content you access and view as part of the services is owned or controlled by Buzibee, its affiliates and or its licensors. The services and Buzibee Content are protected by copyright, trademark, design, patent, trade secret, and other intellectual property laws.
- You agree that third parties and/or its affiliates or licensors owns and/or retains all rights to the third-party Content. The third-party content are protected by copyright, trademark, design, patent, trade secret, and other intellectual property laws.
- Except as provided in these Terms (or otherwise expressly provided by Buzibee), You may not copy, download, stream capture, reproduce, duplicate, archive, upload, modify, translate, publish, broadcast, transmit, retransmit, distribute, perform, display, sell, frame or deep-link, make available, or otherwise use any Content contained in the Services. You further agree not to use the Services to:
 - Post, upload or otherwise transmit or link to content that is: unlawful; threatening; abusive; obscene; vulgar; sexually explicit; pornographic or inclusive of nudity; offensive; excessively violent; invasive of another's privacy, publicity, contract or other rights; tortious; false or misleading; defamatory; libelous; hateful; or discriminatory;
 - Harass or harm another person.
 - Exploit or endanger a minor.
 - Impersonate or attempt to impersonate any person or entity.
 - Violate any patent, trademark, trade secret, copyright, privacy, publicity or other proprietary right.
 - Introduce or engage in activity that involves the use of viruses, software disabling codes, bots, worms, or any other computer code, files or programs that interrupt, destroy, or limit the functionality of any computer software or hardware or telecommunications equipment, or otherwise permit the unauthorized use of or access to a computer or a computer network;
 - Attempt to decipher, decompile, disassemble or reverse engineer any of the software, applications and/or any element comprising the site, the application for accessing the content, or Buzibee's services.
 - Interfere with, damage, disable, disrupt, impair, create an undue burden on, or gain unauthorized access to the Buzibee Services, including Buzibee's servers, networks or accounts.
 - Cover, remove, disable, manipulate, block or obscure advertisements or other portions of Buzibee's Services or content.
 - Delete or revise any information provided by or pertaining to any other user of Buzibee's services.
- Use technology or any automated system such as scripts, spiders, offline readers or bots in order to collect or disseminate usernames, passwords, email addresses or other data from the Buzibee Services, or to circumvent, delete, deactivate, decompile, reverse engineer, disassemble or modify any security technology or software that is part of Buzibee Services or the Site;
 - Send or cause to send (directly or indirectly) unsolicited bulk messages or other unsolicited bulk communications of any kind through Buzibee services. If you do so, you acknowledge you will have caused substantial harm to Buzibee, but that the amount of harm would be extremely difficult to measure. As a reasonable estimation of such harm, and by way of liquidated damages and not as a penalty, You agree to pay Company INR 1000 (Indian rupees one thousand only) for each actual or intended recipient of such communication without prejudice to any other rights of action that Buzibee may have against you in law or equity;
 - Solicit, collect or request any personal information for commercial or unlawful purposes.
 - Post, upload or otherwise transmit an image or video of another person without that person's consent.
 - Engage in commercial activity (including but not limited to advertisements or solicitations of business; sales; contests; sweepstakes; creating, recreating, distributing or advertising an index of any significant portion of the content; or building a business using the content) without Buzibee's prior written consent;
 - Use technology or other means to access, index, frame, or link to the Site (including the Content) that is not authorized by Buzibee;
 - Access the site/application/service (including the content) through any automated means, including "robots," "spiders," or "offline readers" (other than by individually performed searches on publicly accessible search engines for the sole purpose of, and solely to the extent necessary for, creating publicly available search indices – but not caches or archives – of the site and excluding those search engines or indices that host, promote, or link primarily to infringing or unauthorized content);
 - Use the services to advertise or promote competing services.
 - Use the services in a manner inconsistent with any and all applicable law.
 - Attempt, facilitate, induce, aid and abet, or encourage others to do any of the foregoing.

- You are responsible for the security and proper use of your unique user ID and password that you enter while registering on the site or on the Partner's website or application and must take all necessary steps to ensure that they are kept confidential, used properly, and not disclosed to unauthorized people.
- You agree that your use of the services and the content may give you the opportunity to view, publish, transmit, submit posts and/or comment in accordance with these Terms and Conditions. You agree that you will not misuse the content and/or other user material you access and view as part of the service, including without limitation, download/store the content by illegal/non-permitted means, or infringe any of Buzibee's/ or its licensor's / or third party's copyright, trademark design, patent, and other intellectual property including any rights of Buzibee or its licensors or any third party subsisting in the content. You further agree that you will not copy/record/edit/modify any of the Content you access and view as part of the service, for any purpose, and/or copy/record/edit/modify any content including video, images etc., by using any means including software, spyware, etc., for any purpose whatsoever.
- You further agree that you shall not post, publish, transfer, upload, transmit or submit any of the content, including without limitation videos, images, comments, user material (defined below) or articles, of the Site on any other website, webpage or software, whatsoever.
- You agree that the content provided on the site is strictly for your private viewing only and not for public exhibition irrespective of whether the public is charged for such exhibition or not. You hereby agree to refrain from further broadcasting or making available the content provided on the site to any other person(s), or in any manner communicate such content to the public.

In case the Site allows you to download or stream any of the content therein, You agree that you will not use, sell, transfer or transmit the content to any person or upload the content on any other website, webpage or software, which may violate/cause damages or injuries to any rights of Buzibee or its affiliates or any third party including privacy rights, publicity rights, and intellectual property rights.

You may encounter third party applications while using the site including, without limitation, websites, widgets, software, services that interact with the site. Your use of these third- party applications shall be subject to such third-party terms of use or license terms. Buzibee shall not be liable for any representations or warranties or obligations made by such third-party applications to you under contract or law.

Cancellation and Refund Policy

We will try our best to provide suitable systems and support for our users. In case, any user is not completely satisfied with our services we can provide him a refund as per Cancellation and Refund Policy. For Cancellations the user may send a formal request to info@buzib.com with Subject Line as: Cancellation of Emission Test Reminder Services A/c No._____. Cancellation Requests received will be considered within 5 working days as cancellation of services and refund of any unused balance after deducting Cancellation Charges of Rs 500 will be made according to the Refund Policy. If paid by credit card, refunds will be issued to the original credit card provided at the time of purchase and in case of payments through net banking or payment gateway, refund will be made to the same account. Refund will be made within 10 working days

Termination of Service

Buzibee reserves the right to immediately terminate, suspend, limit, or restrict your account or your use of the services or access to content at any time, without notice or liability, if Buzibee so determines in its sole discretion, for any reason whatsoever, including that you have breached these Terms and Conditions, the Privacy Policy, violated any law, rule, or regulation, engaged in any inappropriate conduct, provided false or inaccurate information, or for any other reason. You hereby agree and consent to the above and agree and acknowledge that Buzibee can, at its sole discretion, exercise its right in relation to any or all of the above, and that Buzibee, its directors, officers, employees, affiliates, agents, contractors, principals or licensors shall not be liable in any manner for the same; and you hereby agree, acknowledge and consent to the same.

Linked Destinations

Part of this Site/Service contains links to third party sites and third-party content. You agree and acknowledge that Buzibee does not endorse or sponsor such third-party sites, content, advertising or other material on such third-party sites.

If Buzibee provides links or pointers to other websites or destinations, you should not infer or assume that Buzibee operates, controls, or is otherwise connected with these other websites or destinations. When you click on a link within the services, Buzibee will not warn you that you have left the services and are subject to the terms and conditions (including privacy policies) of another website or destination. In some cases, it may be less obvious than others that you have left the services and reached another website or destination. Please be careful to read the terms of use and privacy policy of any other website or destination before you provide any confidential information or engage in any transactions. You should not rely on these Terms and Conditions and/or Privacy Policy to govern your use of another website or destination.

Buzibee is not responsible for the content or practices of any website or destination other than the site, even if it links to the site and even if the website or destination is operated by a company affiliated or otherwise connected with Buzibee. By using the Services, you acknowledge and agree that Buzibee is not responsible or liable to you for any content or other materials hosted and served from any website or destination other than the Site.

Advertising

Buzibee expressly disclaim any liability arising out of the advertisements, usage or viewing of these products or services advertised on our site or the (third party) content made available / hosted on the third-party sites.

Buzibee takes no responsibility for advertisements or any third- party material posted on the site nor does it take any responsibility for the products or services provided by advertisers. Any dealings you have with advertisers found while using the services are between you and the advertiser, and you agree that Buzibee is not liable for any loss or claim that you may have against an advertiser.

Support

1. Site or Services

If you have any questions, complaints or claims with respect to the site and/or services and/or content, then such correspondence should be directed to Buzibee Technologies Private Limited at: info@buzib.com

2. Content

If You have any concerns, complaints or grievances with respect to the content, please contact the following identified officer from our CRM Team who will examine the complaint and take appropriate next steps.

Name: Subeesh Kumar

Email Address: info@buzib.com

3. User Material

If You have any complaints relating to any third-party user material uploaded on the Site, then please contact info@buzib.com . Your email, which must bear your digital signature or a signed written complaint, should include the following information:

1. Details of the objectionable user material or content.
2. Details of the Basis of the objection.
3. What relief is being requested.
4. All other relevant information required by Buzibee to assess the complaint.

Buzibee shall on examination of the complaint take all reasonable measures, including taking down the objectionable user material expeditiously in accordance with applicable law. You agree and acknowledge that Buzibee's responsibility in relation to objectionable user material is limited to removing them post receipt of Your

objections in accordance with these Terms of Use and Buzibee shall not be responsible or liable for any other damages or losses incurred by you of any nature whatsoever.

Disclaimer of Warranties

You agree that use of the services and the access to the site and the services offered is at your own risk. The services including the site, the content, the payment gateways, third-party interfaces, user material and any other materials contained on or provided through the site are provided "AS IS" and, to the fullest extent permitted by law, are provided without warranties of any kind, either express or implied. Without limiting the foregoing, Buzibee does not make any warranties of fitness for a particular purpose, title, merchantability, completeness, availability, security, compatibility or non-infringement; or that the services will be uninterrupted, free of viruses, malware or other harmful components, accurate, error free or reliable.

Limitation of Liability

IN NO CASE SHALL BUZIBEE, ITS DIRECTORS, OFFICERS, EMPLOYEES, AFFILIATES, AGENTS, CONTRACTORS, PRINCIPALS, OR LICENSORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING FROM YOUR USE OF THE SERVICES OR ANY CONTENT OR MATERIAL THEREOF OR FOR ANY OTHER CLAIM RELATED IN ANY WAY TO YOUR ACCESS OF THE SITE OR USE OF THE SERVICES OR ANY CONTENT OR MATERIAL THEREOF, INCLUDING, BUT NOT LIMITED TO, ANY ERRORS OR OMISSIONS IN ANY CONTENT OR MATERIAL, OR ANY LOSS OR DAMAGE OF ANYKIND INCURRED AS A RESULT OF THE USE OF THE SERVICES OR ANY CONTENT OR MATERIAL THEREOF, EVEN IF ADVISED OF THEIR POSSIBILITY. BUZIBEE'S MONETARY LIABILITY FOR THE SERVICES OR THE CONTENT OR MATERIAL THEREOF ON THE SITE SHALL BE LIMITED TO INR 1000. WHERE THE LAWS DO NOT ALLOW THE EXCLUSION OR THE LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, IN SUCH JURISDICTIONS, BUZIBEE'S LIABILITY SHALL BE LIMITED TO THE EXTENT PERMITTED BY LAW.

Indemnity

You agree to defend, indemnify and hold harmless Buzibee, its affiliates, officers, directors, employees and agents, from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (including but not limited to attorneys' fees) arising from:

- (i) Your use of and access to the services.
- (ii) Your violation of any term of these Terms and conditions.
- (iii) Your violation of any third party right, including without limitation any publicity, privacy, or intellectual property right.
- (iv) Your breach of any applicable laws; and
- (v) Any unauthorized, improper, illegal or wrongful use of your account by any person, including a third party, whether or not authorized or permitted by you. This indemnification obligation will survive the expiry or termination of these Terms and Conditions and your use of the Service.

Governing Law and Jurisdiction

The relationship between you and Buzibee shall be governed by the laws of India without regard to its conflict of law provisions and for resolution of any dispute arising out of your use of the services. Notwithstanding the foregoing, You agree that (i) Buzibee has the right to bring any proceedings before any court/forum of competent jurisdiction and You irrevocably submit to the jurisdiction of such courts or forum; and (ii) any proceeding brought by you shall be exclusively before the courts at Cochin, Kerala, India.

Severability

If any provision of these Terms and Conditions is held invalid, void, or unenforceable, then that provision shall be considered severable from the remaining provisions, and the remaining provisions given full force and effect.

Changes

Buzibee reserves the right, at any time and from time to time, without prior notice to you, to update, revise, supplement, and otherwise modify these Terms of Use and to impose new or additional rules, policies, terms, or conditions on your

use of the service. Any updates, revisions, supplements, modifications, and additional rules, policies, terms, and conditions (collectively referred to in this Terms of Use as "Revised Terms") will be posted on the site and will be effective immediately after such posting. We recommend that you periodically check the site for the Revised Terms your continued use of the services will be deemed to constitute your acceptance of any and all such Revised Terms.

Survival

You acknowledge that your representations, undertakings, and warranties and the clauses relating to indemnities, limitation of liability, grant of license, governing law, confidentiality shall survive the efflux of time and the termination of these Terms and Conditions.

Entire Agreement

These Terms and Conditions and Privacy Policy constitute the entire agreement between you and Buzibee governing your use of the Services, superseding any prior agreements etween you and Buzibee regarding such use.